

## THE MONITOR

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**JUNE 2022** 

## \*\*\*IMPORTANT NOTICE\*\*\*

TECHNOLOGY IS ADVANCING AND THE 3G CELLULAR TOWERS ARE NOT BEING UPDATED OR REPAIRED

IF YOU HAVE AN ALARM SYSTEM THAT COMMUNICATES CELLULARLY AND WAS INSTALLED BETWEEN 2013 AND 2018 YOU SHOULD CALL OUR OFFICE TO SCHEDULE AN IMPORTANT UPDATE TO YOUR SYSTEM.

IT IS POSSIBLE YOUR SYSTEM WILL NOT SEND YOUR IMPORTANT LIFE SAFTY SIGNALS IN THE NEAR FUTURE IF YOU HAVE ONE OF THESE OLDER CELLULAR COMMUNICATORS.

IF YOU HAVE ANY QUESTIONS OR CONCERNS ON THE EQUIPMENT OR PRICING, PLEASE CALL OUR OFFICE AT 216-289-5600.

## **SUMMER IS FINALLY HERE!!**

IF YOU ARE PLANNING A VACATION THIS SUMMER, WE WANT YOU TO RELAX AND ENJOY YOUR TIME AWAY. PLEASE MAKE SURE YOUR SECURITY SYSTEM IS IN GOOD WORKING ORDER BEFORE YOU LEAVE. IF YOUR SYSTEM NEEDS SOME ATTENTION, MAKE SURE TO CALL AHEAD TO SCHEDULE A SERVICE CALL. PLEASE DO NOT WAIT UNTIL THE DAY BEFORE YOU ARE LEAVING, AS WE CANNOT GUARANTEE AN APPOINTMENT WILL BE AVAILABLE.

IT IS ALSO GOOD TO HAVE A RELATIVE, FRIEND, OR A NEIGHBOR KEEP AN EYE ON YOUR HOME WHILE YOU ARE AWAY. HAPPY TRAVELING!!

WE CANNOT EXPRESS ENOUGH HOW IMPORTANT IT IS TO HAVE AN UP TO DATE EMERGENCY CONTACT LIST. HAVING THE CORRECT INFORMATION CAN SAVE PRECIOUS TIME IN THE EVENT OF AN EMERGENCY. IT ALSO HELPS US CONTACT YOU WHEN WE NOTICE A PROBLEM. PLEASE BE SURE TO CLEAR OUR YOUR VOICEMAIL. WE CANNOT REACH YOU IF YOUR VOICEMAIL IS FULL. PLEASE SEND ANY UPDATES TO: INFO@POWERALARM.COM



FOR FALSE ALARM PLEASE CALL 216-383-0300 AS SOON AS POSSIBLE AND BE SURE TO HAVE THE ACCOUNT NUMBER OR PASSCODE READY.

DO YOU PAY ON LINE THRU YOUR BANK?
PLEASE BE SURE TO REFERENCE EITHER
THE INVOICE NUMBER OR YOUR BILL
PAYER ID NUMBER. BOTH ARE LISTED AT
THE BOTTOM REMITTANCE PORTION OF
YOUR INVOICE. THIS WILL ENSURE YOUR
PAYMENT IS POSTED CORRECTLY AND
PROMPTLY.

HAPPY FATHER'S DAY
TO ALL OF OUR
AWESOME
DADS EVERYWHERE

S. Habba

REMEMBER TO TEST YOUR ALARM SYSTEM REGULARLY